

### **Instructional Programs**

2014 - 2015 Self-Study

**Three-Year Program Review Template** 

### **English as a Second Language**

### **Humanities Division**

### Statement of Collaboration

The program faculty listed below collaborated in an open and forthright dialogue to prepare this Self Study. Statements included herein accurately reflect the conclusions and opinions by consensus of the program faculty involved in the self-study.

### Participants in the self-study

Joyce Cain Lindsay Donigan Elizabeth Gaitatjis Arthur Hui Ellen Rosen

### **Authorization**

After the document is complete, it must be signed by the Principal Author, the Department Coordinator, and the Dean prior to submission to the Program Review Committee.

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### 1.0 Mission and Goals

The College's <u>Mission, Vision, Core Values and Goals</u> drive all college activities. The Program Review committee would like to understand the connection of your program to the College's Mission, Vision, Core Values and Goals. Summarize how your program supports each area.

### Mission:

The Fullerton College English as a Second Language Department is a highly-specialized program designed to support the college's mission of **preparing students to be successful learners**. Recognizing that English language skills underpin every other course of study, the ESL sequence enables its students, including those who are academically underprepared, to develop the critical language skills which are necessary as they transition into and succeed in college-level courses in all disciplines.

### Vision:

Instructors in the English as a Second Language Department are committed to encouraging inquiry and **intellectual curiosity** not only about language, but also about the culture of the United States. In this way, the department encourages **personal growth** which will enable students to not only do well in their college studies in all disciplines, but also to succeed as members of the community at large. The department embraces a philosophy which promotes interest in other individuals and cultures and uses a pedagogical approach which encourages students to seek answers rather than simply expect to have information delivered to them.

### **Core Values:**

The English as a Second Language Department respects and values the diversity of the entire community. We are committed to exploring many initiatives to increase student engagement not only in our own program, but in the college as a whole. We have completely redesigned our Weekly Arranged Lab Hour program and continue to refine it as it has greatly enhanced our students' learning experience. In response to national goals relating to college completion and student success, we are moving forward on streamlining our course sequence in order to make it possible that some students starting at the beginning of our ESL sequence can transfer to English 100 in four semesters rather than the current seven. In order to make this possible, the department has taken an **innovative** approach to completely redesigning its beginning level courses and is piloting an accelerated course. In addition, we are designing an upper-level reading elective which will give students intensive practice in this vital skill. This redesign is in response to student feedback which has consistently indicated that they would like the opportunity to move through the ESL sequence more expeditiously and value the opportunity for extended reading. Our program continues to believe in the power of the individual and the group and uses sound pedagogical principles which encourage students to look beyond themselves and participate in the learning process actively with other members of their learning community. With this in mind, classroom activities are designed around extensive group and pair work in addition to lectures; in addition, learning in our core classes is supported by the Weekly Arranged Lab Hour.

### **College Goals:**

### Goal 1: Fullerton College will promote student success.

The English as a Second Language Department course sequence addresses the needs of underprepared students and increases course retention and success by supplementing the classroom experience with the Weekly Arranged Lab hours in the Skills Center. Research shows that students who are more involved in their college community are more successful learners; therefore, our faculty members encourage students to attend campus events and utilize campus resources such as the Writing Center, Tutoring Center, Skills Center, EOPS, Counseling, and the Transfer Center. In addition, all full-time faculty members are participating in the Basic Skills Supplemental Instruction Program which has been shown to increase our students' retention and success rates.

### Goal 2: Fullerton College will reduce the achievement gap.

The English as a Second Language Department's primary goal is to reduce the achievement gap of English language learners. We are the only department whose primary goal is to provide English language learners with the skills they need in order to succeed in all classes on campus. We are continually striving to improve our program by redesigning curriculum, educating the college community on the needs of second language learners, staying abreast of current pedagogical innovations by attending conferences and staff development opportunities, and by building connections with Counseling and the School of Continuing Education. According to key performance indicators, the ESL Department's success and retention rates have increased for both African American and Hispanic students.

### Goal 3: Fullerton will strengthen connections with the community.

The English as a Second Language Department has strengthened connections with the School of Continuing Education and jointly piloted a cohort program which has facilitated a smooth transition for SCE students to the credit program at Fullerton College. The two programs are working to institutionalize the ESL cohort program. The Department is also establishing connections with the community in surrounding cities by promoting Fullerton College, and more specifically, the ESL Department. It is doing this by reaching out to immigrant populations in Arabic, Chinese, Farsi, Korean, Spanish, and Vietnamese. In addition, the Department maintains a strong and vibrant relationship with the CSUF TESOL Program by inviting graduate students to observe ESL classes, participating in the Master Teacher Program, hiring graduate students to work as ESL specialists in the Fullerton College Tutoring Center, and promoting our program at the CSUF Graduate Career Panel. Also, both the Dean of Humanities and an ESL faculty member are participating in the AB86 consortium. In addition, the ESL Department has participated in division-wide initiatives such as High School Senior Night, Smart Start Saturday, and the French Film Festival.

### **Key Performance Indicators for ESL Courses**

KPI	Enrollment	Total FTES	Sections	FTEF	Fill rate	WSCH/FTEF	Retention	Success
Trend	Decreased	Decreased	Decreased	Decreased	Decreased	Increased	Decreased	Decreased
	21%	22%	6%	11%	7%	5%	1%	3%

### Five year trend in KPIs is shown in the table below.

Year	Enroll	Change (%)	FTES	Change (%)	SEC	Change (%)	Fill rate	Change (%)	FTEF	Change (%)	WSCH per	Change (%)	RET (%)	Change (%)	SUC (%)	Change (%)
		(70)		(70)		(70)	(%)	(70)		(70)	FTEF	(70)	(70)	(70)	(70)	(70)
2009-	1736		291		65		97		18.6		469		87		76	
2010																
2010-	1647	-5.1%	263	-9.6%	63	-3.0%	92	-5.1%	17.7	-4.8%	446	-4.9%	84	-3.4%	75	-1.3%
2011																
2011-	1434	-12.9%	250	-4.9%	58	-7.9%	90	-2.1%	19.0	7.3%	419	-6.0%	86	2.3%	76	1.3%
2012																
2012-	1240	-13.5%	213	-14.8%	56	-3.4%	85	-5.5%	18.7	-1.5%	392	-6.4%	87	1.1%	77	1.3%
2013																
2013-	1370	10.4%	228	7.0%	61	8.9%	90	5.8%	16.6	-11.2%	492	25.5%	86	-1.1%	74	-3.8%
2014																

### 2.0 Program Data & Trends Analysis

### 2.1 Key Performance Indicators (KPI)

For each KPI listed below, analyze and report your findings and describe what they mean. (Attach 5-year longitudinal data from Office of Institutional Research and Planning (OIRP) to Appendix.)

KPI	Findings
Enrollment	2009-10: 1736
	2010-11: 1647
	2011-12: 1434
	2012-13: 1240
	2013-14: 1370
	Enrollment dropped consistently from 2009 to the end of the 2012 - 2013 academic year. It has risen 9.1% since the beginning of the 2013 - 2014 academic year. Enrollment dropped during those years because of state budget cuts which directly affected the number of sections our department could offer.

Total FTES	2009-10: 291 2010-11: 263 2011-12: 250 2012-13: 213 2013-14: 228  FTES has declined 22% since 2009 but increased during the 2013-14 academic year.
Sections	2009-10: 65 2010-11: 63 2011-12: 58 2012-13: 56 2013-14: 61  The number of sections decreased from 2009 to the end of the 2012 - 2013 academic year because of state budget cuts. The number of sections has increased since the beginning of the 2013 - 2014 academic year.
FTEF	2009-10: 18.6 2010-11: 17.7 2011-12: 19.0 2012-13: 18.7 2013-14: 16.6 FTEF has declined 11%.
Fill Rate	2009-10: 97% 2010-11: 92% 2011-12: 90% 2012-13: 85% 2013-14: 90%  Fill rate slowly decreased during the years of the budget cuts but has been steadily rising since the beginning of the 2013-2014 academic year. Fewer sections provide fewer opportunities for ESL students to fit classes into their schedules. As many ESL students also have jobs, they have less flexibility in their schedules to take classes that are offered only at limited times.

WSCH/FTEF	2009-10: 469 2010-11: 446 2011-12: 419 2012-13: 392 2013-14 492 WSCH/FTEF has increased 5%
Retention	2009-10: 87% 2010-11: 84% 2011-12: 86% 2012-13: 87% 2013-14: 86%  In this 5 year period, retention rate has ranged minimally from 84 -87%. This shows a strong and consistent rate of retention during this time period despite budget cuts.
Success	2009-10: 76% 2010-11: 75% 2011-12: 76% 2012-13: 77% 2013-14: 74  In this 5 year period, the success rate has ranged from 74 – 77%. This shows a strong and consistent rate of success during this time period despite budget cuts.

### 2.2 Peer Institution Comparison

Based on Fall 2013 data taken from Data Mart

The Department examined a measure of relative success as part of its Program Review. Relative Success is defined as percentage of retained students who received a grade of A, B, C, or pass.

I.e. Relative Success is computed as <u>success</u> (100) retention

### Relative Retention and Success Rate for ALL ESL Classes Compared with Peer Institutions (from Data Mart)

College/Program:	Fullerton	Mira Costa	Los Angeles	Antelope	Bakersfield
	College	College	City College	Valley	College
	(n=480)	(n=362)	(n=2186)	College	(n=720)
				(n=507)	
Retention:	87.2%	88.4%	91.6%	89.5%	92.9%
Success:	73.9%	72.9%	72.8%	72.1%	73.8%
Relative Success:	84.7%	82.4%	79.4%	80.5%	79.4%

How does your program compare with peer institutions? Provide a narrative of your comparison. (Peer institutions are colleges or programs identified by the Office of Institutional Research and Planning (OIRP)).

Fullerton College ESL Department has a strictly enforced Weekly Arranged Lab Hour (WALH) attendance policy which, in the long-run, helps with student retention and persistence because it improves student success. When relative success is computed, the statistics for Fullerton College are significantly higher than peer institutions because the strictly enforced WALH helps ensure that the students who do remain in the class receive the additional language support that the lab provides. In addition, the WALH provides students with additional contact time with ESL instructors who offer individualized support when required.

### 2.3 Achievement Gap

Indicate achievement gap for each of the groups listed below. (Attach to Appendix the Success and Retention by Ethnicity Data as identified by the Office of Institutional Research and Planning.)

2013 - 2014 Retention and Success Rates for All ESL Courses according to KPI's

Group	% Retention	% Success
Males	85	69
Females	86	76
Asian-American	87	76
African-American	95	84
Filipino	89	67
Hispanic	87	69
Native American	n/a	n/a
Other Non-White	89	78
Pacific Islander	100	100
White	83	74
Unknown	69	61
Range (Max-Min)	41	39

The ESL Department has a very high retention rate for all ethnic groups, ranging from 69 – 100%. In addition, retention rates for males (85%) and females (86%) show that the program is robust. Indeed, when compared to other departments in the Humanities Division the Fullerton College ESL Department has the highest retention rate (See 2.6).

The success rate ranges from 61 - 100% for all ethnic groups. Male students have a 69% success rate, whereas females have a 76% pass rate. This is the second highest success rate in the Humanities Division (See 2.6).

### 2.4 Program Effectiveness

Since your previous Program Review Self-Study, what significant changes have occurred that impact the effectiveness of your program?

According to The Fullerton College Institutional Effectiveness Report, Fall 2012, "The demographics of Fullerton College's student population have slowly changed over the last ten years, reflecting changes to the service area population. Most recently, the size of the student population has diminished as revenue from the college's primary funding source, the state government, has become increasingly constrained." As ESL students are generally unfamiliar with the American academic system and unaware of resources that are available to them, this further reduction in services most probably affected enrollment in the ESL program. Nevertheless, according to www.cityoffullerton.com, since 2010, the Asian population of the city has increased from 19.5 to 21.2% and the Hispanic population has increased from 35.3 to 37.5%. As a result, the Fullerton College ESL Department's student enrollment is now slowly starting to recover, as indicated by the Key Performance Indicators which show enrollment in all core classes (80 – 186) increasing from 950 in 2012 – 2013 to 981 in 2013 – 2014 and in all ESL classes from 1,240 to 1370 during the same period.

- 2.5 Describe any laws, regulations, trends, policies, procedures or other influences that have an impact on the effectiveness of your program. Please include any other data (internal or external) that may be relevant to student achievement, learning, and trends within your Basic Skills, CTE, or Transfer Education programs.
- The national movement for student success and completion has impacted the ESL Department. In response to initiatives to reduce exit points, we are in the process of streamlining our core course offerings and adding an accelerated class. (For more information, please refer to Section 3.3.)
- In addition, the trend towards utilizing Supplemental Instruction is enabling ESL students to receive increased support. All full-time faculty teach at least one core class that is supported by Supplemental Instruction.
- A closer and more effective relationship has been established with the School of Continuing Education as a result of SCE's Building Connections initiative.

- Positive interactions both inside and outside the classroom between faculty members and students tend to lead to greater student persistence. The ESL Department is not in compliance with the 75/25 full-time faculty standard, which adversely affects our student population. Therefore, it is crucial that the ESL Department be brought into compliance in order to improve student success.
- Second language learners are at liberty to choose which placement exam to take: English or ESL. As a result, the ESL Department's enrollment is adversely affected. (Please refer to the table in 2.6.)

### **2.6** Provide any other data that is relevant to your self-study.

### Retention and Success Rates for Departments in the Humanities Division, 2013 – 2014 according to KPI's

Department	Retention (%)	Success (%)
English	83	69
Reading	83	71
Foreign Languages	76	63
Speech	85	76
ESL	86	74

### Retention and Success Rates for Other Basic Skills Programs, 2013 - 2014

Department	Retention (%)	Success (%)
Math	73	48
ESL	86	74

### Retention and Success Rates for Hispanics, 2013 - 2014

Department	Retention (%)	Success (%)
English	82	66
Reading	83	70
Foreign Languages	76	62
Speech	85	73
ESL	87	69

Hispanic students who are enrolled in the ESL program have the highest retention rate of all departments in the Humanities Division. In addition, their success rate is the third highest.

ESL Students who opted to take the English Placement Exam rather than the ESL Placement Exam and are currently identified by their English Instructors as students who would be better served in ESL Classes, Fall 2014. (Information gathered by polling 9 full-time faculty members)

Course	Sections	Total Students	ESL Students
ENG 99	6	164	5
ENG 60	8	190	6
ENG 59	2	49	1
ENG 39	2	54	8

The loss of ESL students who opt to take the English placement exam rather than the ESL placement exam is a significant problem for the department. The above chart shows data from a sample of English instructors who identified students who are currently in their classes but would be better served in ESL classes. With this raw data, it can be expected that if the poll had included all sections of Basic Skills English classes, the loss would have been even greater. Extrapolating from this data, it can be assumed that during the Fall 2014 semester, with 9 sections of English 99, 8 students were lost. With 64 sections of English 60, 48 students were lost. Similarly, with 20 sections of English 59, 10 students were lost. For the 7 sections of English 39, the ESL Department may have lost 28 students. This represents a total of 94 students who took the English placement exam and subsequently enrolled in developmental English classes but may have been better served in ESL.

According to the Fullerton College Institutional Research Department, from Fall 2001 through Spring 2011, 1,944 students took ESL 186. Of these 1,944 students, 1,306 students subsequently took English 100. For the 1,306 students who took ESL 186 and then ENGL 100, the success rate in English 100 was 90.2%, significantly higher than the overall success rate in ENGL 100, which is 61.8% for the same time frame.

According to data from the department end of the semester survey, more than 2/3 of ESL 185 students did not place directly into ESL 185 but entered ESL 185 by progressing through the lower levels. This shows a high level of persistence with students in the lower levels of the ESL Department.

Percentage of students in ESL 80 who would like to take ESL classes that have more listening and speaking and less reading and writing 91%

(Please refer to the ESL End of Semester Survey.)

### 3.0 Strengths, Weaknesses, Opportunities, Challenges (SWOC)

Based on your analysis in 2.1 through 2.6, answer the following questions:

### **3.1** What are the strengths of your program?

According to data from Section 2, the Fullerton College ESL Department rates highly compared to peer institutions in both success rate and relative success rate. With a success rate of 74% and a relative success rate of 85.1%, the Fullerton College ESL Department ranks 1<sup>st</sup> compared to peer colleges listed for both measures.

In the Humanities Division, the ESL Department has the highest retention rate compared to other departments (English, Reading, Speech, and Foreign Languages). The ESL Department also has the second highest success rate in the Division.

In addition, based on data from Section 2.3 (Achievement Gap), the Fullerton College ESL Department has a high percentage of retention and success for African-Americans and Hispanics. African-Americans have a success rate of 95% and a retention rate of 84% while Hispanics have a retention rate of 87% and the second-highest success rate of 69%. The retention rates for both African-American and Hispanic students are the highest compared to all other departments in the Humanities Division. The success rate for Hispanic students is the third-highest and for African-American students is the highest compared to all other departments in the Humanities Division.

Based on data from Section 2, the ESL Department also rates highly compared to other departments that teach Basic Skills courses including Math. While Basic Skills classes in the Math Department have a 73% retention rate and a 48% success rate, ESL has an 86% retention rate and a 74% success rate.

A feature of the ESL department is the Weekly Arranged Lab Hour (WALH) in the Academic Skills Center. Students are required to complete weekly assignments every week for 1 hour a week in an instructor supervised environment. Students in ESL 81, 83, 184 showed improvement in success rates compared to the previous 6 semesters without the required WALH. ESL 81 showed an 8.6% improvement, ESL 83 showed a 1.5% increase, and ESL 184 showed a 4.9% increase in success rates (Fall 2010 – Spring 2013) compared to Fall 2007 to Spring 2010.

Finally, with recent increased funding in Basic Skills, ESL faculty members are becoming more involved in Supplemental Instruction (SI). Research at Fullerton College as well as colleges around the country has shown increased levels of retention and success for students who participate in Supplemental Instruction sessions. As of fall 2014, all ESL full time faculty have incorporated SI into at least one of their core classes.

### **3.2.** What are the weaknesses of your program?

Based on student feedback from ESL 80 – 185 classes on the ESL end of semester survey, students commented that they would like more Speaking/Listening classes. With fewer sections of ESL support classes (Grammar, Pronunciation, Conversation, Vocabulary) being

offered over the past few years because of budget cuts, there have been fewer opportunities for students to take skills courses. In addition, because of the recent retirement of 2 full-time faculty members in the department, most of the electives (58%) are currently taught by adjunct faculty. As the department strives to maintain the integrity of its program and bring electives into better alignment with core classes, the lack of full-time faculty remains an obstacle.

Students have also commented on the limited access to computer labs for classes where they can complete their written work with an instructor present to provide feedback. With the limited number of computer labs on campus that can accommodate whole classes, it is challenging to schedule and reserve computer lab space since reservations of these labs fill up extremely quickly. In fact, with the majority of core ESL classes taking place in the morning and early afternoon, it is almost impossible. (For an example, please refer to the reservation schedule for 11/30/2014 - 12/6/14 in the appendices.)

### **3.3** What opportunities exist for your program?

At the state level, there is an increased emphasis on creating shorter pathways for students to advance to transfer level classes and graduate more quickly. In order to address this goal, the ESL Department is currently developing and piloting an accelerated reading/writing course. This course proposal, ESL 190, will allow non-native speakers of English to accelerate into English 100. This class will decrease possible exit points for non-native speakers of English.

The ESL Department is cognizant of the fact that language learners need extensive specialized reading instruction. Therefore, the ESL Department is in the process of developing an advanced reading course for non-native speakers of English (ESL 189). The reading support provided by this course will increase reading and writing proficiency in other courses across the campus.

The ESL department is also in the process of redesigning the lower levels of the course sequence. Currently, two new courses, ESL 76 and ESL 78, are in the curriculum approval process and are on schedule to be launched in Fall 2015. These two intensive courses address the needs of beginning level ESL students by reducing the number of exit points, enabling students who enter the ESL sequence at the lower levels to move through the ESL sequence more expeditiously. Additionally, the courses follow a new model for the ESL Department as students can elect to take both classes concurrently, thereby further reducing the exit points.

The Fullerton College ESL Department is currently increasing its relationship with the non-credit ESL department in the District's School of Continuing Education in order to ensure that continuing education students are better informed about the opportunity to take credit ESL classes and other classes at Fullerton College. Currently, a bridge program is being piloted that will facilitate this transition of students to credit ESL courses at Fullerton College and provide continuing support to them during their first semester in order to make the transition smoother for them.

Additionally, with the increased contact time that ESL instructors have with students through the Weekly Arranged Lab Hour (WALH), ESL faculty members are constantly reviewing the opportunities for student success in the lab. They have been revising assignment sheets for every level each semester as well as offering Success Circles, small activity workshops focused on a single level-specific language skill or point, for students to participate in. The ESL Department continues to seek opportunities to innovate this lab by acquiring the latest and most effective language learning software and materials that are relevant to the program.

With the abundance of opportunities through new and redesigned courses as well at the successful Weekly Arranged Lab, the ESL Department needs to hire a new full-time faculty member in order to maintain and innovate its program.

### **3.4** What challenges exist for your program?

One of the challenges the ESL Department faces is the appropriate placement of ESL students. Currently, many ESL students choose to enroll in English rather than ESL courses which may impact their success and retention. For language learners who choose to bypass the program, which provides extensive support and instruction in the language skills that are vital for success in all courses on campus, succeeding in other classes on campus is less likely.

Another challenge to the ESL Department is too few full-time faculty members. With the recent retirements of two full-time faculty members, the department desperately needs more full-time faculty support to keep up with innovations in the field such as acceleration and increasing college demands on academic departments. Over the past ten years, the ESL Department has had a very high success rate (90%) for ESL students who complete English 100 after completing ESL 186. This success rate will be compromised without hiring additional full-time ESL faculty to uphold this high standard by participating in proficiency testing at all levels, level leader advisement with adjunct faculty, and innovation and promotion of activities such as DLAs and Success Circles that enhance the language learners' fluency and proficiency in English. The hiring of new full-time faculty will maintain the consistency of the ESL Department standards and college goal of promoting "successful learners" not only for ESL course completion but in all programs across the campus in which ESL students are enrolled.

The ESL program offers four pre-transfer and three transfer level core courses, leading to English 100 in addition to two to three levels of specialized classes in four skill areas. These course options meet the many needs of students who come from a wide variety of language, cultural, and educational backgrounds with varying degrees of English proficiency. Finding qualified and experienced adjunct ESL instructors who can teach this wide range of courses is very challenging. Furthermore, because each core course builds on the previous one, all instructors must be trained on the expectations and requirements of each level to maintain common standards. The more full-time faculty the ESL Department has, the more effectively its standards can be upheld. Finally, it is important for the Department to meet division and campus committee obligations and perform the required SLO assessments, Program Reviews and Six-Year Reviews while maintaining our commitments to the Skills Center and Writing

Center. With only five full-time faculty members fulfilling all of these commitments, no time remains for collaboration on projects that will enhance and expand the ESL program and student success.

Acceleration is more challenging for language learners than other Basic Skills students because ESL students are learning a language that is not their home or dominant language, and are using this language to acquire intellectual knowledge. In addition, they may have academic skills which they have already developed in their first language and are often unfamiliar with American academic expectations.

The ESL program at the School of Continuing Education does not have required attendance or grades, so currently, their classes cannot be prerequisites for Fullerton College's credit ESL classes. However, if their classes did have consistent standards, the transition from the non-credit program to the credit program would be smoother.

The inability to make reservations in a computer lab so that ESL students can work on language activities with instructor assistance during class time when needed is another challenge which presents an obstacle to student success.

### 4.0 Student Learning Outcomes (SLO) Assessment

**4.1** List your program level SLOs and complete the expandable table below.

	Program Student Learning Outcomes (PSLOs)	Date Assessment Completed	Date(s) Data Analyzed	Date(s) Data Used For Improvement	Number of Cycles Completed
1.	(Students will be able to apply the principles of language and rational thought to communicate effectively.)  ESL 186: SLO: Students will be able to compose a logically developed expository essay of 750 – 1000 words in length.	Spring 2011	Fall 2011	Fall 2011	1
2.	(Students will be able to think critically by analyzing data in addressing and evaluating problems and issues in making decisions.)  ESL 186: SLO: Students will be able to respond analytically in writing to a variety of texts through summarization and reflection.	Spring 2013	Fall 2013	Fall 2013	1

### **4.2** Assessment: Complete the expandable table below.

Program Student Learnin	Fullerton Coll		
Intended Outcomes	Means of Assessment & Criteria for Success	Summary of Data Collected	Use of Results
1.  ESL 186: SLO: Students will be able to compose a logically developed expository essay of 750 – 1000 words in length.	Success = 70% of students met the outcome.  Method of assessment: A rubric applied to the final essay exam.	72 students assessed.  46 students met the outcome. I.e. 60% of students met the outcome.	Composing a logically developed expository essay of 750 – 1000 words in a timed environment proved to be unrealistic. In future, the SLO will be assessed using a multidraft essay.
ESL 186: SLO: Students will be able to respond analytically in writing to a variety of texts through summarization and reflection.	Success = 70% of students met the outcome.  Method of assessment: A rubric applied to the final essay exam.	35 students assessed.  26 students met the outcome. I.e. 74.2% of students met the outcome.	Directed Learning Activity 1 in the Weekly Arranged Lab (How to incorporate quotations) helped the students understand responding to quotations. More time and training in this analytical activity will be incorporated in the classroom.

**4.3** What percentage of your program level SLOs have ongoing assessment? Comment on progress/lack of progress.

All the ESL Department's course SLO's have completed at least one cycle of assessment. ESL 39, 45, 46, 49, 81 and 83 have completed two cycles of assessment, and by the end of the fall 2014 semester, ESL 184 and 185 will also have completed two cycles of assessment.

**4.4** How has assessment of program level SLOs led to improvements in student learning and achievement?

Systematic assessment of course SLO's has enabled the department to assess the skills and linguistic abilities of students enrolled in ESL courses. Regardless of the fact that in most cases, students met the outcome of the SLO's, the dialogues within the department which have resulted as a result of SLO assessment have been insightful. The results of SLO assessment have made it possible to identify the strengths and potential weaknesses of courses in the ESL sequence. As a result, some of the ESL Department's SLO's have been revised, some methods of assessment have been altered, and the manner in which some skills are taught and practiced in the classroom have changed.

**4.5** How has assessment of program-level SLOs led to improvements in transfer or certificate/degree awards?

Not applicable. The English as a Second Language Department is not a program for accreditation purposes.

**4.6** What challenges remain to make your program level SLOAs more effective?

The ESL Department recognizes the need to speed up the process of SLO assessment. However, with the loss of two full-time faculty members and our current resources being overextended, this remains a challenge.

**5.0 Evaluation of Progress Toward Previous Goals/SAP's** (Future program review templates for this section will identify "previous goals" as "previous strategic action plans"--SAP's.)

**5.1** List the goals from your last self-study/program review.

### **Short-term goals**

Implement Acceleration class for ESL 185
 Measurable Outcome – Higher completion rate with fewer exit points

2. Implement DLAs in ESL 186

Measurable Outcome – Higher success rate for students in ESL 186

3. Build a collaborative community partnership (Buena Park Library)

Measurable Outcome – Two meetings with Buena Park Librarians in the next year

4. Meet with Cypress College ESL to discuss common issues such as curriculum comparison as well as building communication with non-credit ESL department.

Measurable Outcome – One meeting with Cypress College ESL Department

5. Implement new Pop up Process for core courses

Measureable Outcome – Higher completion rate with fewer exit points

### **Long-term goals**

1. Investigate new curriculum that addresses specific weaknesses for ESL students.

Measurable Outcome – Propose new ESL courses

- 2. Participate in hiring of more ESL-trained tutors in the Academic Support Center Measurable Outcome Higher success and retention rates in ESL courses
- 3. Maintain classroom technology to provide appropriate instruction to students Measurable Outcome More classrooms with appropriate technology

**5.2** Describe the level of success and/or progress achieved in the goals listed above.

### **Short-term goals**

### 1. Implement Acceleration class for ESL 185

The ESL Department has developed an accelerated course that is being piloted during fall 2014 is slated for approval in 2016.

### 2. Implement DLAs in ESL 186

In the fall of 2012, students in ESL 186 were required to attend the Weekly Arranged Lab Hour one time during the semester to complete a Directed Learning Activity (DLA) on how to incorporate quotations. During the spring semester, 2013, a second DLA for ESL 186 was implemented: How to make a Works Cited Page. Requiring students to complete these DLAs in the WALH has enabled classroom instructors to focus more on other skills during class time and enabled students to receive individualized assistance in the language lab.

### 3. Build a collaborative community partnership (Buena Park Library)

A dialog was established with the Buena Park Library, but it did not prove to be fruitful.

4. Meet with Cypress College ESL to discuss common issues such as curriculum comparison as well as building communication with non-credit ESL department.

Both the Fullerton College and Cypress College ESL Departments attended the Building Connections Conference organized by SCE in fall 2013. In addition, the Department participated in a meeting with ESL representatives from Cypress College and SCE in spring, 2014. Since that time, the Fullerton College ESL Department coordinator has been in regular communication with the coordinator of the ESL Department at Cypress College. Also, the Fullerton College ESL coordinator has collaborated with SCE to establish a cohort program which facilitates a smooth transition for SCE students to the credit program at Fullerton College. Additionally, the ESL Department is a participating member of the AB86 consortium.

### 5. Implement new Pop up Process for core courses

In fall 2013, the ESL Department implemented a more effective Pop Up process for students in core classes. It is too early to assess whether the new process has led to a higher completion rate.

### Long-term goals

- 1. Investigate new curriculum that addresses specific weaknesses for ESL students.

  In the process of launching two new courses in fall 2015 and two new courses in fall 2016
- 2. Participate in hiring of more ESL-trained tutors in the Academic Support Center
  The hiring of ESL tutors in the Academic Support Center has not been consistent. For
  example, during the Fall 2014 semester, as of November 11<sup>th</sup>, 2014, there are no tutors
  leading ESL groups in the Tutoring Center. In order for tutors to be fully utilized in order to
  lead to greater student success, there needs to be closer collaboration between the
  Academic Support Center and the ESL Department.
- 3. Maintain classroom technology to provide appropriate instruction to students The renovated 700 building includes technology equipped classrooms.
- 5.3 How did you measure the level of success and/or progress achieved in the goals listed above?

### **Short-term goals**

1. Implement Acceleration class for ESL 185

It is too early to assess the effectiveness of the accelerated class.

2. Implement DLAs in ESL 186

100% of students from ESL 186 have completed two DLAs during the Weekly Arranged Lab Hours. Evidence from the ESL 186 research papers shows that the DLAs have helped students improve their ability to use quotations and use a Works Cited page.

3. Build a collaborative community partnership (Buena Park Library)

The ESL Department is investigating more effective ways of developing community partnerships. It is currently reaching out to immigrant populations in Arabic, Chinese, Farsi, Korean, Spanish, and Vietnamese.

4. Meet with Cypress College ESL to discuss common issues such as curriculum comparison as well as building communication with non-credit ESL department.

More open lines of communication have been established between Fullerton College ESL Department and the ESL programs at Cypress College and SCE as evidenced by the number of meetings, both formal and informal, that have occurred between the entities during the past year. This has led to a greater understanding of the similarities and differences between the three programs. In addition, Fullerton College has a greater understanding of the obstacles that SCE students face when transferring to the credit program. SCE has learned more about the expectations their students face in the credit program. The Wilshire SCE program established a cohort of 20 students, 8 of whom completed the application

process, and 3 of whom transferred to the ESL credit program at Fullerton College in spring 2014.

5. Implement new Pop up Process for core courses

Evidence will be collected during the 2015 – 2016 academic year.

### Long-term goals

- 1. Investigate new curriculum that addresses specific weaknesses for ESL students. Classes are in curriculum approval process.
- Participate in hiring of more ESL-trained tutors in the Academic Support Center
   Data concerning the success and retention rates of students who attended groups led by
   ESL tutors is yet to be extrapolated.
- 3. Maintain classroom technology to provide appropriate instruction to students Instructors are utilizing new classroom technology every day.
- 5.4 Provide examples of how the goals in the last cycle contributed to the continuous quality improvement of your program.

The description above shows that the ESL Department strives to develop its program in ways which enhance student success. The department continues to evolve as pedagogical trends shift and the ESL population in the District changes. Despite the challenges faced by having only five full-time faculty members in the department, the improvements in our program have been substantial.

5.5 In cases where resources were allocated toward goals in the last cycle, how did the resources contribute to the improvement of the program?

Not applicable

5.6 If funds were not allocated in the last review cycle, how did it impact your program?

The goals that were identified did not require the allocation of funds. However, the Department's ability to continue to achieve its ambitious goals is greatly hampered by the increased demands placed upon full-time faculty. If additional full-time faculty were hired, the department could accomplish more.

### **6.0 Strategic Action Plans (SAP)** [formerly called Goals (6) and Requests for *Resources (7)*]

Using the tables below, list the strategic action plans (SAPs) for your program. These plans should follow logically from the information provided in the self-study. Use a separate table for each SAP.

SAPs for this three-year cycle:

9	STRATEGIC ACTION PLAN	# 1
Describe Strategic Action Plan:	To hire a full-time faculty me continuously innovate our pr	mber in order to maintain and ogram.
List College goal/objective	College Goal # 2: Fullerton Co	ollege will reduce the
the plan meets:	achievement gap.	
Describe the SAP:	Joyce Cain	
(Include persons	Lindsay Donigan	
responsible and	Elizabeth Gaitatjis	
timeframe.)	Arthur Hui	
	Ellen Rosen	
	12 months	
What Measurable Outcome	With the hiring of a full-time	faculty member, the
is anticipated for this SAP?	department will be able to:	
		f Hispanic and African-American
	students by at least 2%;	
		lispanic and African-American
	students by at least 2%;	
	increase persistence rate	•
	American students by at	least 2%.
What specific aspects of	TI: 645	
this SAP can be	-	annual cost of approximately
accomplished without	\$63,000, per Fred Williams, \	C of Facilities and Finance.
additional financial		
resources?	be required to accomplish this SAP, plea:	se complete the section below. Keen in
	follow logically from the information pro	
Type of Resource	Requested Dollar Amount	Potential Funding Source
Personnel	\$63,000	
Facilities		
Equipment		
Supplies		
Computer Hardware		
Computer Software		
Training		
Other		
<b>Total Requested Amount</b>	\$63,000	

	STRATEGIC ACTION PLAN # 2
Describe Strategic Action Plan:	To redesign the English as a Second Language website in order to provide more effective information to incoming and current students within the community.
List College goal/objective	College Goal #3: Fullerton will strengthen connections with
the plan meets:	the community.
Describe the SAP:	Joyce Cain
(Include persons	Lindsay Donigan
responsible and	Elizabeth Gaitatjis
timeframe.)	Arthur Hui
	Ellen Rosen
	24 months
What Measurable Outcome	With a redesigned ESL website, the department will be able
is anticipated for this SAP?	to:
	<ul> <li>increase engagement of the college with the community through college events, community service, and other partnerships;</li> </ul>
	Increase enrollment in the ESL program.
What specific aspects of this SAP can be	This SAP requires \$14,000 in additional resources.
accomplished without	
additional financial	
resources?	

If additional financial resources would be required to accomplish this SAP, please complete the section below. Keep in mind that requests for resources must follow logically from the information provided in this self-study.

Type of Resource	Requested Dollar Amount	Potential Funding Source
Personnel:	\$7435	
Website Designer: 60 hours		
at \$100 an hour;		
Professional Pay: 40 hours		
at \$35 an hour.		
Facilities		
Equipment		
Supplies		
Computer Hardware		
Computer Software		
Training		
Other	\$1000	
<b>Total Requested Amount</b>	\$8435	

	STRATEGIC ACTION PLAN # 3
Describe Strategic Action Plan: (formerly called short-term goal)	To launch 4 new courses in order to maintain and increase student retention, persistence, and success rates of students in the ESL department.
List College goal/objective the plan meets:	College Goal 1: Fullerton College will promote student success.
Describe the SAP: (Include persons responsible and timeframe.)  What Measurable Outcome is anticipated for this SAP?	Joyce Cain Lindsay Donigan Arthur Hui Ellen Rosen 24 months With the launch of 4 new courses, the ESL Department will be able to:  Increase enrollment; Increase course retention and success; Increase the persistence rate of students.
What specific aspects of this SAP can be accomplished without additional financial resources?	This SAP does not require any additional financial resources.

If additional financial resources would be required to accomplish this SAP, please complete the section below. Keep in mind that requests for resources must follow logically from the information provided in this self-study.

Type of Resource	Requested Dollar Amount	Potential Funding Source
Personnel		
Facilities		
Equipment		
Supplies		
Computer Hardware		
Computer Software		
Training		
Other		
Total Requested Amount	0	

### 7.0 Long Term Plans

Describe the long term plans (four-six years) for your program. Please consider future trends in your narrative. (Identifying financial resources needed for these plans is optional.)

The ESL Department's long term plans rely heavily upon its first strategic action plan: **to reduce the achievement gap** by hiring a full-time faculty member. If this comes to fruition, the department will be able **to strengthen its connections with the community** not only through its newly-designed ESL website, Action Plan 2, but also by being able to devise further plans in order to assist students with enrolling in appropriate classes and maneuvering through the intricacies of the community college system. The department has also discussed **promoting student success** by designing a hybrid class, offering more sections of electives, and designing a certificate program. However, it bears repeating that in order to move forward with these long term plans, a new full-time faculty member needs to be hired.

### 8.0 Self-Study Summary

This section provides the reader with an overview of the highlights, themes, and key elements of this self-study. It should not include new information that is not mentioned in other sections of this document.

The English as a Second Language Department is the <u>only</u> department at Fullerton College whose primary goal is to provide English language learners with the skills they need in order to succeed in all classes on campus. It has consistently maintained high success, retention, and persistence rates, especially for African-American and Latino students.

The department is strengthening its ties with Counseling, the Cypress College ESL Department, the School of Continuing Education, California State University Fullerton TESOL Master's program, and the immigrant community.

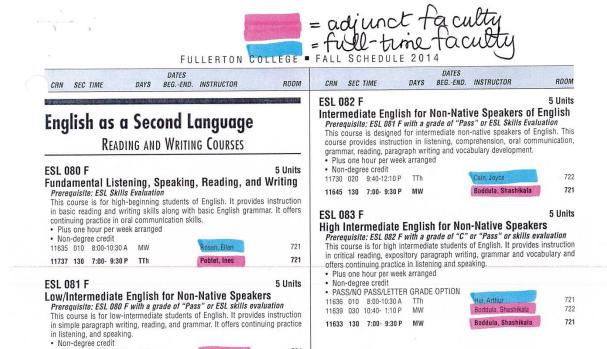
Currently, the department has four new courses in the curriculum approval process. Three of these courses have been designed to accelerate students through the ESL sequence so they can transfer to English 100 more expeditiously.

In order to provide students with additional support, all full-time ESL faculty members are participating in the Supplemental Instruction Program. The core classes (ESL 80 - 185) require attendance in the Weekly Arranged Lab Hour.

The ESL Department faces several challenges. First and foremost, there is an urgent need to hire a full-time faculty member to replace two recent retirees. This is vital in order to be able to maintain the integrity of the program and the high level of extensive support and instruction that language learners need in order to be able to succeed in all classes at Fullerton College.

In addition, the department faces technology-related challenges. As the Weekly Arranged Lab Hour is an integral part of the program, it is vital that the materials and software that are available in the Skills Center be constantly updated. In addition, limited access to computer labs impacts the department's ability to assist students; in order to serve students most effectively, the department needs to have easy access to computer labs.

Another challenge which greatly impacts the ESL program is the placement process. Language learners need to be counseled more effectively on the wisdom of taking the ESL rather than the English placement test in order that they be placed in the program which is best suited to address their needs. Currently, the ESL Department and Counseling are working together in order to provide ESL students with more effective advisement before they take the placement exam. However, a newly designed ESL website, which students will view long before they come onto campus to take the placement exam, will provide them with pertinent information and advice in a more accessible format than is currently available to them. In this way, ESL students will better understand the advantages of taking the ESL placement exam and being placed into ESL classes in which they can receive the specialized teaching which they need.



### ATTENTION STUDENTS IN ESL 080 F, 081 F, 082 F, 083 F, 184 F, AND 185 F

721

Students in ESL 080 F–185 F are required to attend one additional arranged lab hour every week in the Skills Center (801 South Lab) starting the first week of the semester. The weekly arranged lab hour is an important part of the course and is designed to help students successfully achieve the course learning outcomes.

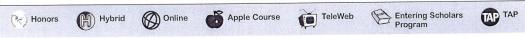
It is important to be aware of the following information about the weekly arranged lab hour:

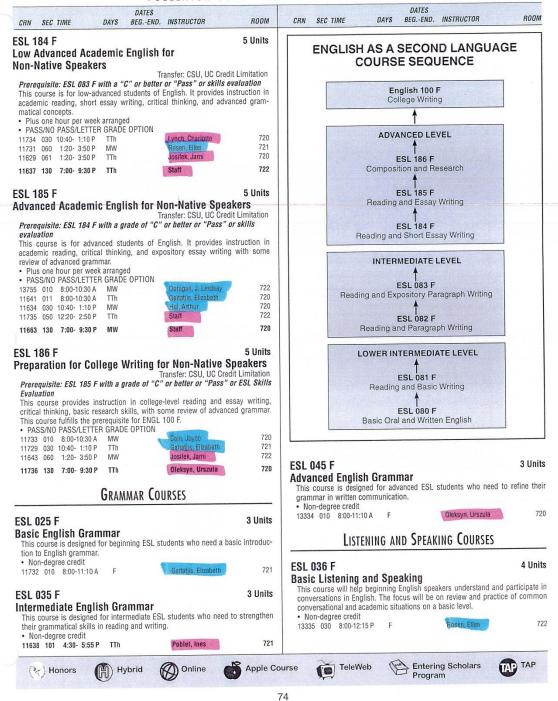
- Students must attend a one-hour orientation in the Skills Center during the first week of the semester to avoid being dropped from the course.
- Orientations are scheduled during the first week of the semester on the hour at the following times: Monday and Tuesday: 10:00, 11:00, 12:00, 1:00, 2:00, 3:00, 4:00, 5:00, and 6:00. Friday: 11:00, 12:00, and 1:00.
- Students should arrive to the orientation early and must remain for the entire hour to receive credit and avoid being dropped from the course. Late arrivals will not be accommodated.
- Students do not need to wait until the first day of class to attend the orientation.
- After the first week, the arranged lab hour requirement may be fulfilled by attending when the arranged lab is open during the following hours:
  - Mondays and Tuesdays: 9:30 am-2:50 pm
  - Wednesdays and Thursdays: 9:30 am-6:55 pm
  - Fridays: 11:00 am-2:00 pm

11630 030 10:40- 1:10 P MW

11738 130 7:00- 9:30 P TTh

- Students may not attend the arranged lab hour during any time when they are scheduled to be in another class in the NOCCCD (Fullerton College, Cypress College, or SCE).
- In accordance with the policies of the instructor, department, and division, students who do not attend lab every week may be dropped from the course.
- Students who have questions should contact their instructor via email or the Humanities Division office at (714) 992-7036.





SL 046 F ntermediate Conversation	Environmental Scie	ncoc
This course is designed for students at an intermediate level, this course will improve conversational speaking and listening skills on a variety of everyday topics. Suitable for students with an intermediate skill level.	ENVS 105 F	IICES 3 Units
• Non-degree credit • 12888 070 2:00- 4:10 P MW 10/20-12/10 Vera Bridgette 720	<b>Environmental Biology</b>	- 4 001 110
Last day to add: Oct 26; Last day to drop without "W": Oct 26; Last day to drop with "W": Nov 26; Last day to drop for refund: Oct 22.	This biology course is for non-science m principles to reveal and explain the plan biological connections for current environ	net's environment. It also explores the
SL 056 F 2 Units Advanced Conversation: Academic Topics	pollution, and mass extinctions. 12685 005 7:00- 8:25 A MW	Corona, Emily 1960
This course is designed to practice and improve conversation, class discussion,	11354 001 8:35-10:00 A TTh	Morris, Tom 410
and presentation skills for advanced ESL students. Topics will focus on current	11387 002 10:10-11:35 A MW	Hobbs, Royden 410 Morris, Tom 425
events and issues common to the academic setting.  Non-degree credit	11389 004 12:45- 2:10 P TTh 11388 003 1:30- 2:55 P MW	Morris, Tom 425 Hobbs, Royden 412
12886 070 2:00- 4:10 P TTh 10/21-12/11 Ludwig Jacob 721	11615 100 6:15- 9:25 P M	Morris, Tom 410
Last day to add: Oct 27; Last day to drop without "W": Oct 27; Last day to drop with "W": Nov 27; Last day to drop for refund: Oct 23.	11616 101 6:15- 9:25 P T	Hobbs, Royden 410
Vocabulary Courses	ENVS 105LF	1 Unit
VUCABULART COURSES	Environmental Biology Lab	Transfer: CSU, UC
ESL 039 F 3 Units	Advisory: Concurrent enrollment in EN	VS 105 F or completion of ENVS 105 F
ocabulary Expansion Techniques: Students of ESL	with a grade of "C" or better	
This course will present principles and techniques of vocabulary expansion for	This is a field-oriented biology course for students to become more observant and	non-science majors. This course trains
high beginning to intermediate ESL students.	Adaptations and ecological principles a	analytical of their natural surroundings.
Non-degree credit	trips to local natural areas involving much	ch walking and standing; includes some
11632 020 8:00- 9:25 A TTh Donigan, J Lindsay 722	nature trails.	10110 M : T 41CD
D		-12/10 Morris, Tom 416B -12/10 Morris, Tom 416B
Pronunciation Courses	Last day to add: Oct 28;	Last day to drop without "W": Oct 28;
	Last day to drop with "W": Nov 26;	Last day to drop for refund: Oct 22.
ESL 048 F 2 Units		10/18 Staff 416B 10/18 Staff 416B
ntermediate American English Pronunciation	Last day to add: Sep 5;	Last day to drop without "W": Sep 5;
This course is for ESL students at an intermediate level of oral expression and	Last day to drop with "W": Oct 4;	Last day to drop for refund: Aug 30.
pronunciation. It provides instruction in developing language fluency and style.  Non-degree credit		10/20 Morris, Tom 4168 10/20 Morris, Tom 4168
12887 070 2:00- 4:10 P MW 8/25-10/15 Vera Bridgette 720	LAB 12:45- 4:15 P M 8/25- Last day to add: Sep 7;	10/20 Morris, Tom 416E Last day to drop without "W": Sep 7;
Last day to add: Sep 2; Last day to drop without "W": Sep 2;	Last day to drop with "W": Oct 6;	Last day to drop for refund: Aug 25.
Last day to drop with "W": Oct 1; Last day to drop for refund: Aug 27.	11861 002 11:45-12:35 P T 8/26-	10/14 Hobbs, Royden 416E
-0.000	LAB 12:45- 4:15 P T 8/26- Last day to add: Sep 1;	10/14 Hobbs, Royden 4168 Last day to drop without "W": Sep 1;
ESL 058 F 2 Units	Last day to drop with "W": Sep 30;	Last day to drop for refund: Aug 26.
Advanced American English Pronunciation:	11863 003 11:45-12:35 P T 10/21	-12/9 Hobbs, Royden 4168
Foreign Accent Reduction		-12/9 Hobbs, Royden 416E Last day to drop without "W": Oct 27;
This course is for ESL students at an advanced level of oral expression and pronunciation. It provides instruction in refining pronunciation skills in order to	Last day to add: Oct 27; Last day to drop with "W": Nov 25:	Last day to drop for refund: Oct 21.
reduce foreign accents.	11866 005 11:45-12:35 P W 8/27-	10/15 Morris, Tom 4168
Non-degree credit		10/15 Morris, Tom 416E
12885 070 2:00- 4:10 P TTh 8/26-10/14 Ludwig Jacob 721 Last day to add: Sep 1; Last day to drop without "W": Sep 1;	Last day to add: Sep 2; Last day to drop with "W": Oct 1;	Last day to drop without "W": Sep 2; Last day to drop for refund: Aug 27.
Last day to drop with "W": Sep 30; Last day to drop for refund: Aug 28.	11872 006 11:45-12:35 P Th 8/28-	10/16 Hobbs, Royden 4168
	LAB 12:45- 4:15 P Th 8/28-	10/16 Hobbs, Royden 4168
	Last day to add: Sep 3; Last day to drop with "W": Oct 2;	Last day to drop without "W": Sep 3; Last day to drop for refund: Aug 28.
	Last day to drop with W . Oct 2,	Last day to drop for retains. May 20.

### Appendix 2, Success Rate in English 100 for Students Who Completed ESL 186

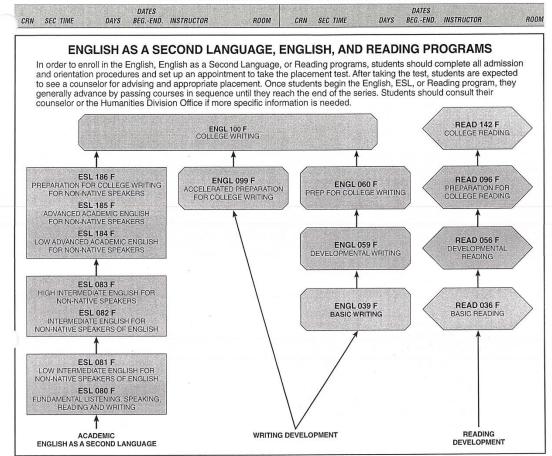
Data provided December 6, 2011, by Ken Meehan, Director of Institutional Research:

From Fall 2001 through Spring 2011, 1,944 students took ESL 186 (some students enrolled more than once; I counted only their last enrollment). Of these 1,944 students, 1,306 students subsequently took ENGL 100. Three students took ESL 186 and ENGL 100 simultaneously and three students took ENGL 100 before ESL 186. I did not include them in the analysis.

For the 1,306 students who took ESL 186 and then ENGL 100, the success rate in ENGL 100 was 90.2%, significantly higher than the overall success rate in ENGL 100, which is 61.8% for the same time frame.

### Current ESL Lequence of Classes

FULLERTON COLLEGE ■ FALL SCHEDULE 2014



### ENGL 280 F Language Arts Tutoring Practicum

**ENGL 299 F** 3 Units

**English Literature Independent Study** 

1 Unit Transfer: CSU

Transfer: CSU Prerequisite: ENGL 100 F with a grade of "C" or better or ENGL 100HF with a grade of "C" or better

Corequisite: ENGL 103 F or ENGL 103HF or ENGL 104 F or ENGL 201 F
This course provides training for students to acquire knowledge, skills and techniques for tutoring in writing. Actual tutoring is part of instruction.

Plus 3 hours and 10 minutes of arranged lab per week
 11852 AP1 2:00- 4:05 P M Liu, Annie

APPLE COURSE: The above class is open to all students but recommended for future teachers. For more info, contact the Center for Careers in Education at (714) 992-7067. As part of the above class, students are required to complete 3 hours 10 mins arranged lab in the Writing Center starting the first week of class. Arranged lab hours for the rest of the semester will be determined after the first class meeting.

Prerequisite: Demonstrated scholarship

This opportunity is designed primarily for English majors who have completed a significant number of English courses at the 200-level. Enrollment requires a cooperating instructor.

11851 IS1 8/25-12/13 Willoughby, Dan

The above course requires considerable advance planning on the part of the student, preferably a semester in advance. It is the student's responsibility to find an instructor with the expertise and the willingness to supervise the particular independent study project. A signed independent study contract between the student and the instructor must be completed before an add code will be provided. Last minute attempts to arrange an independent study are generally impossible to accommodate

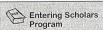




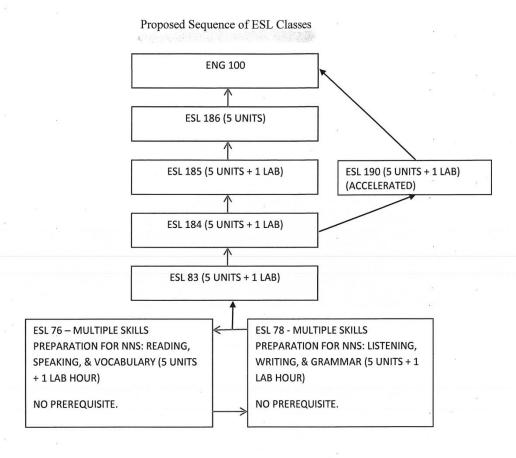












- ESL 76 and 78 have newly designed curricula which focus on preparing them to enter the
  more academic sequence of ESL 83 186. The classes focus less on academic writing
  and more on the skills they need in order to prepare them for academic classes.
- Students can take ESL 76 and 78 concurrently if they choose.
- In order to pass to ESL 83, students must pass either 76 or 78 and pass exit exams for both classes.
- ESL 190 is an accelerated class

Prepared by the Office of Insitutional Research and Planning

# KEY PERFORMANCE INDICATOR REPORT 2013 - 2014

ESL

THE WAY																			
Key Performance Indicator		2009-2010	2010			2010-2011	110		ŀ	1-2	ŀ	4	ŀ	2-7			2013-2014	2014	
	Su	Fa	$^{\mathrm{Sb}}$	An	Su	Fa	Sp	An	Su F	Fa Sp		An Su	Fa	Sp	An	Su	Fa	Sp	An
Course Information											(S. 1)								
Courses Offered	9	16	15	18	5	16	14	18	2	13	15	16	2	11 1	15 1.	15 3		14	27
Sections Offered	9	31	28	65	5	30	28	63	71	27	29	28	2	26 2	28 5	56 3	30	28	61
Student Information																			
Majors																			
New Majors											- 6								
Enrollments	159	802	775	1,736	120	797	731	1,647	47	999	721 1,	1,434	57 56	569 61	614 1,240	10	629	647	1370
FTES	27	132	131	291	18	133	112	263	6	119		250	11 10	102 10	100 213	.3	109	106	228
WSCH	819	3,964	3,942	8,725	534	3,993	3,349	7,876	574 3	3,611 3,		7,935	711 3,345	45 3,290	90 7,346	821	3,734	3,598	8,151
Program Resources																			
FTE Faculty	1.7	8.7	8.1	18.6	1.4	8.3	7.9	17.7	0.7	9.1	1.6	0.61	0.7	9.1 8.	8.9	7. 1.1	7.9	7.5	16.6
Program Efficiency																			
Ave Section Size	26.5	25.9	27.7	26.7	24.0	26.6	26.1	26.1	23.5	24.7	24.9	24.7	28.5 21	21.9 21.9	.9 22.1	.1 21.3	22.0	23.1	22.5
Fill Rate (Census)	%96	%96	%86	%16	%98	93%	93%	95%	85%	5 %68	91%	L	104% 84%	% 84%		%82%	%88	95%	%06
WSCH per FTEF	473	454	485	469	381	479	422	446	797	396	411	419	388	368 36	369 392	746	471	478	492
Program Outcomes																			
Degrees Awarded									L	L	H								Γ
Certificates Awarded									_										
Transfers									H	F									Γ
Course Retention Rates									H	H	L							T	П
Overall	91%	85%	%68	87%	%16	84%	82%	84%	83%	8 %06	83%	86%	%56	% 84%	% 87%	%16	%18	84%	%88
Females	%06	84%	%68	87%	%68	%98	85%	85%	85%	8 %26	82%	6 %88	94% 92%	%28 %	%68 %	%16	%18	85%	%88
Males	95%	87%	%68	%88	94%	82%	28%	81%	84%	3 %88	80%	84%	%98 %56	%62 %	%83%	%96	%98	83%	87%
African American		82%	20%	76%	100%	71%	%69	73%	1	100%	71% 8	85%	75%	33%	% 57%	100%	100%	%06	%56
Asian American	%16	%4.8	%86	%06	%16	%98	84%	%98	85%	8 %16	86%	36 %88	%16 %86	% 85%	%68 %	%86	%06	83%	87%
Filipino		100%	%08	%68	100%	100%	100%	100%	100%	75% 10	9001	%06	100%	%88%	% 63%	100%	%08	100%	%68
Hispanic/Latino	%68		84%	84%	%06	%18	78%	80%	71%	88%		82%	80% 85%	%98 %	% 85%	100%	%98	%18	87%
Native American		100%	%0	33%															
Other Non-White	100%		%46	%68	%05	93%	%16	86%	1	100%	100%	100%	83%	%05 %	% 67%	%	83%	100%	%68
Pacific Islander	100%	100%	%19	80%		100%	75%	83%						20%	% 20%	%		100%	100%
White	95%	80%	87%	88%	100%	81%	79%	80%	100%	8 %06	83%	86%	75% 90%	% 81%	% 85%	83%	82%	84%	83%
Unknown	100%	57%	87%	70%	100%	86%	95%	%16	%0	8 %68	85%	85% 100	100% 100%	%09 %	% 18%	100%	76%	61%	%69
Course Success Rates																			
Overall	%18		79%	76%	83%	74%	74%	75%	74%	79%	74%		89% 79%	% 74%	% 77%	94%	74%	72%	76%
Females	78%	73%	80%	77%	84%	76%	78%	78%	78%	83%	77%	79%	92% 83%	% 76%	%08 %	% 64%		75%	77%
Males	84%		76%	75%	83%	70%	%69	70%	74%	73% 6	%69	71% 80	86% 72%	% 70%	% 72%	93%		%99	72%
African American		55%	%09	57%	100%	71%	46%	59%	1	100%	71% 8	85%	75%		0% 43%	100%	%88	%08	84%
Asian American	85%		84%	81%	%98	74%	75%	76%	73%	81%	%91	L	%16	%92 %		%96		73%	26%
Filipino		100%	%08	%68	%001	100%	100%	100%	100%	3 %52	%08	%08	100%	%57 %		100%	40%	100%	67%
Hispanic/Latino	73%	%99	%19	67%	%SL	71%	72%	72%	71%	73% 6	%89	20%	%08	% 13%	% 12%	83%	20%	%99	%69
Native American		100%	%0	33%					æ		- 81								
Other Non-White	%09		%88	71%	20%	93%	82%	85%		78%	83%	80%	67%	33%	• 1	%	83%	67%	78%
Pacific Islander	%0	1	%29	%09		20%	20%	50%		$\dashv$				0		%		100%	100%
White	83%			79%	83%	73%	75%	74%										77%	74%
Unknown	100%	43%	%08	%09	%0	71%	%68	79%	%0	79%	77%	76% 100	100% 86	86% 60%	% 72%	000	71%	20%	61%



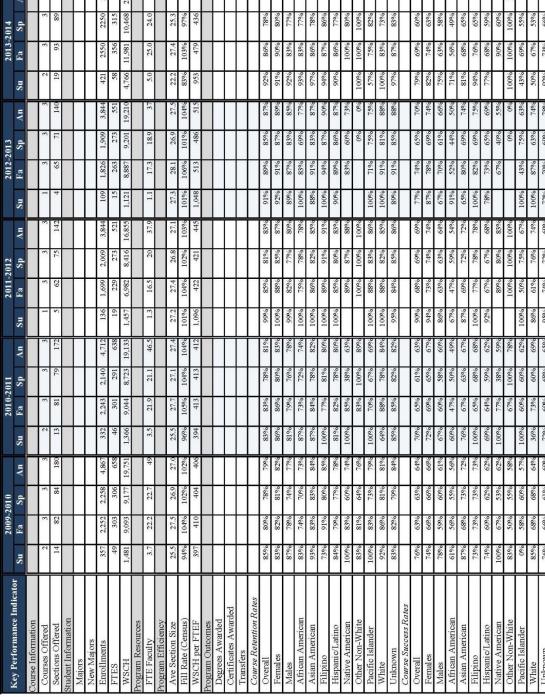
### KEY PERFORMANCE INDICATOR REPORT 2013 - 2014 ESL Core (80, 81, 82, 83, 184, 185, 186)

### 67% %06 100% 100% 100% dS 2013-2014 %68 %08 Fa %98 85% Su An 83% 2012-2013 Fa Sp 83% 100% 82% 100% 100% nS 6,544 %06 88% 100% %98 %69 %98 77% 80% 100% An 102 93% 84% 83% dS 2011-2012 Fa 103 2.991 88% 85% Su 606 An 90% 100% 2010-2011 Fa Sp Sp 110 %06 934 nS **%96** An dS Fa 966 92% 84% 82% 85% %09 93% 93% 95% 100% Su Key Performance Indicator Course Success Rates tudent Information African American Rate (Census) Other Non-White ons Offered WSCH per FTEF gram Outcomes Asian American lispanic/Latino



## KEY PERFORMANCE INDICATOR REPORT 2013 - 2014

### English (Basic Skills)





Prepared by the Office of Insitutional Research and Planning

## KEY PERFORMANCE INDICATOR REPORT 2013 - 2014

### English (All)

### 28,330 461 2013-2014 Fa 14,414 %88 ns An 26,087 dS 2012-2013 444 Fa 4,281 Su 102.0 An 23,623 222 54.93 430 2011-2012 Sp 609 436 42.96 Fa 4,925 ns 424 An 22,578 52.1552 dS 2010-2011 20,776 422 Fa 385 Su 47,394 116.14 An 22,480 221 dS 20,736 201 50.84 Fa 4,178 %06 ns Key Performance Indicator urse Success Rates ertificates Awarded dent Information frican American egrees Awarded ther Non-White ther Non-White gram Resources Sections Offered CH per FTEF ntive American ative American spanic/Latino ian American spanic/Latino



Prepared by the Office of Insitutional Research and Planning

# KEY PERFORMANCE INDICATOR REPORT 2013 - 2014

Speech

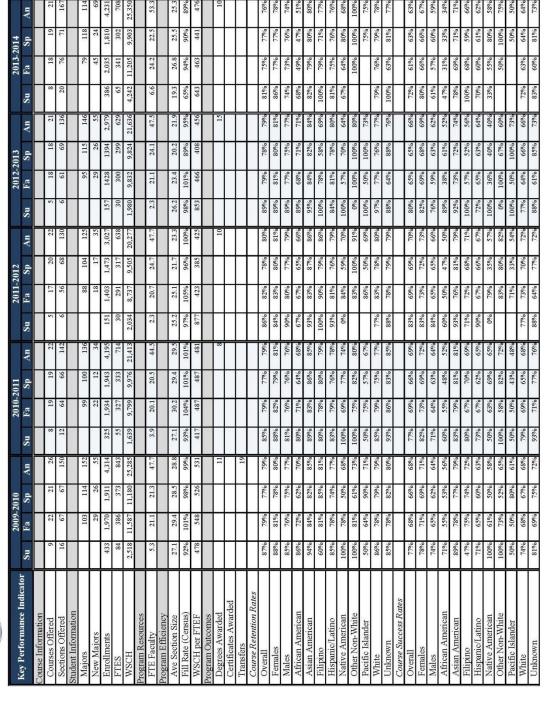
of civil and												Ì	ı			ı	ı			
Key Performance Indicator		2009-2010	2010			2010-2011	2011			2011-2012	012		İ	2012-2013	013		Ì	2013-2014	014	
	Su	Fa	$^{\mathrm{Sb}}$	An	Su	Fa	$^{\mathrm{Sb}}$	An	Su	Fa	Sp	An	Su	Fa	Sp	An	Su	Fa	Sp	An
Course Information																				
Courses Offered	3	5	5	5	3	S	5	S	2	5	5	S	7	5	S	S	4	5	9	9
Sections Offered	21	55	61	137	18	53	58	129	7	44	59	110	9	47	63	116	29	74	69	172
Student Information																				
Majors		21	26	33		18	2.4	26		24	26	32		29	35	41		32	41	39
New Majors		80	4	12		9	2	∞		3	2	S		4	4	00		13	2	15
Enrollments	547	1,608	1,788	3,943	516	1,632	1,799	3,945	226	1,370	1,768	3,364	188	1485	1857	3,530	662	2138	1993	4,793
FTES	19	161	213	471	64	195	217	475	29	167	216	412	24	186	235	445	84	266	250	009
WSCH	2,019	5,723	6,388	14,129	1,916	5,841	6,505	14,262	2,463	4,995	6,482	13,939	1,964	6,080		15,835	2,534	8,973	8,389	19,896
Program Resources																				
FTE Faculty	4.9	12.6	14.1	31.6	4.3	12.2	13.4	29.9	1.7	10.4	14.0	26.1	1.5	11.1	15.0	27.6	6.9	17.4	16.5	40.8
Program Efficiency																				
Ave Section Size	26.0	29.2	29.3	28.8	28.7	30.8	31.0	30.6	32.3	31.1	30.0	30.6	31.3	31.6	29.5	30.4	22.8	28.9	28.9	27.9
Fill Rate (Census)	%46	104%	104%	103%	103%	110%	110%	109%	113%	110%	105%	107%	1119%	112%	105%	108%	83%	103%	101%	%66
WSCH per FTEF	409	455	453	447	449	480	484	477	1,423	482	462	534	1,336	548	518	574	369	515	808	488
Program Outcomes																				
Degrees Awarded				1				1			H	F	l	r		1	H	r	r	21
Certificates Awarded										t	r	T	r	r	H		F		r	Γ
Transfers				4							T	Ī	l	l			l		Ī	
Course Retention Rates										r	F	l	r	l	F		l	l	T	Γ
Overall	91%	%88	85%	87%	93%	87%	%88	%88	%16	%88	%98	%88	94%	%88	%88	%88	93%	84%	84%	%98
Females	93%	%88	87%	88%	93%	%68	87%	80%	%16	%68	%88	%06	%56	%88	%06	%68	94%	87%	86%	%68
Males	%88	%08	84%	86%	94%	85%	0000	%88	0400	86%	84%	86%	0000	%88	86%	87%	%10	%18	82%	84%
African American	%08		700/	820%	0.10%	750%	850%	840%	100%	820%	800%	8.40%	1000%	030%	81%	%88	%88	730%	770%	76%
Asian American	000		%88	010	030%	0000	0000	0000	040%	%0Z8	%88	880	90700	9000	%88	%008	030%	%98	870%	870%
Filinino	740%		0000	0000	0.10%	000	010%	0100	1000%	0000	010%	000	1000%	070%	7090	7000	010%	0000	0000	800
Lismonio/I otino	0000		0.40%	0700	7000	7050	0.700	0.70	0000	0.700	0200	0700	010%	0700	2000	7000	030%	0.10%	0207	050
TIS DAILIC LAUTO	2000	0000	0450	0//0	0.776	0.270	02/0	02/0	0.000	04/0	0250	02/0	0416	0//0	0200	0000	2000	0.40	0350	02.00
Native American	100%		%06	94%	100%	79%	87%	83%	100%	82%	85%	83%	100%	77%	%88	83%	100%	%4%	83%	%06
Other Non-White	100%		87%	86%	100%	100%	95%	926	100%	%98	83%	86%	100%	75%	%98	81%	100%	100%	100%	100%
Pacific Islander	20%	75%	%88	77%	100%	77%	%98	85%	100%	93%	100%	95%	100%	20%	33%	46%	100%	43%	26%	53%
White	93%		85%	%88	94%	%88	%68	%68	95%	%06	87%	%68	94%	%88	%06	%68	%96	%98	87%	%88
Unknown	85%	84%	%06	%98	%16	94%	93%	94%	100%	%98	81%	85%	100%	%06	85%	%68	%19	54%	28%	64%
Course Success Rates																				
Overall	%98		76%	78%	85%	77%	%18	80%	87%	78%	77%	78%	%68	76%	76%	77%	87%	74%	73%	77%
Females	%68		79%	78%	87%	81%	%08	81%	85%	81%	79%	80%	%16	77%	79%	79%	%88	79%	76%	81%
Males	85%	%6L	72%	76%	84%	74%	%18	79%	%06	75%	75%	26%	85%	26%	73%	75%	85%	20%	20%	73%
African American	%89	%09	21%	%09	%6L	%69	%92	74%	85%	26%	64%	9659	%16	81%	21%	%19	84%	%85	57%	61%
Asian American	%18	%58	83%	85%	%68	%98	%48	87%	%18	%08	%08	%18	95%	83%	83%	83%	%68	%62	77%	%08
Filipino	74%	%6L	%98	82%	%46	%69	%62	76%	%08	%98	%18	83%	20%	75%	%68	85%	%98	28%	%08	%08
Hispanic/Latino	%58	73%	72%	74%	%08	72%	%92	75%	%98	75%	%91	26%	%98	74%	73%	74%	85%	73%	20%	73%
Native American	100%	100%	%08	%88	100%	64%	%19	%19	100%	73%	26%	77%	100%	54%	75%	67%	%19	%46	72%	82%
Other Non-White	100%		73%	001	100%	100%	95%	92%	100%	57%	75%	71%	100%	75%	71%	75%	100%	100%	20%	80%
Pacific Islander	20%		63%	55%	83%	969%	57%	%69	100%	93%	%98	%16	100%	0%0	22%	31%	100%	43%	9999	53%
White	%16	80%	%82		%88	80%	82%	83%	%88	81%	79%	%08	%16	79%	82%	81%	%16	%08	%08	%18
Unknown	75%		81%	76%	94%	84%	%98	86%	94%	82%	74%	80%	100%	71%	77%	77%	67%	46%	96%	53%

Prepared by the Office of Institutional Research and Planning



# KEY PERFORMANCE INDICATOR REPORT 2013 - 2014

## Foreign Languages





Prepared by the Office of Institutional Research and Planning

#### Appendix 5, Data Mart Report - Retention and Success Rates Compared to Peer Institutions

Cr	edit Course Ref	ention/Succe	co Data C	_			
Select State-District-College			ss Rate Summary	Report - Parame	ter Selection A	rea	
Collegewide Search		rict-College Valley;Bakersfie	Select T	THE RESERVE AND ADDRESS OF THE PARTY OF THE		Program Type	
Select Instruction Method			ld;l Fall 201	1.3	49308	37;493086;49308	35;49
All (Dist. Ed. & Non-Dist. Ec	Select DE	Inst. Method		View Report	Reten Popula here,	tion/Success fo ation/Group, pl	r Special ease click
Export To ->   © Excel	○ CSV ○ Tex	t	Records Per Page	e: 10 T	•	Simple Lauret (1)	
100 A	Credit Course R	etention/Suc	cess Rate Summar	l		Simple Layout O	Advanced La
Report Area			coo Rate Sullilla	y Keport - Data	& Format Area		
Page 1 of 2 (11 items) 1 2							
- (11 items) 1 2							
					Credit		
	ntion Rate	Success Rate	Enrollment Count	Retention Count		Retention Rate	Success Rate
POR LINE AND ADDRESS OF THE PARTY OF THE PAR					Count	recention rate	Success Rate
Antelope Valley Total	89.55 %	72.19 %	507	454	366	90 EE 0/	72 40 0
Antelope Valley Total  Delayed Interaction (Internet Ba		72.19 % 46.99 %	507 83	454	366	89.55 %	
Delayed Interaction (Internet Ba	ased) 85.54 %			71	39	85.54 %	46.99 %
Delayed Interaction (Internet Ba	ased) 85.54 %	46.99 %	83 424	71 383	39 327	85.54 % 90.33 %	46.99 % 77.12 %
Delayed Interaction (Internet Ba	ased) 85.54 % ds 90.33 % 92.55 %	46.99 % 77.12 %	83 424 720	71 383 669	39 327 531	85.54 % 90.33 % 92.92 %	46.99 % 77.12 % 73.75 %
Delayed Interaction (Internet Ba Non Distance Education Method Bakersfield Total	ased) 85.54 % ds 90.33 % 92.55 %	46.99 % 77.12 % 72.85 %	83 424 720 720	71 383 669 669	39 327 531 531	85.54 % 90.33 % 92.92 % 92.92 %	46.99 % 77.12 % 73.75 % 73.75 %
Delayed Interaction (Internet Bi Non Distance Education Method Bakersfield Total Non Distance Education Method	ased) 85.54 % ds 90.33 % 92.55 % ds 92.55 % 87.47 %	46.99 % 77.12 % 72.85 % 72.85 %	83 424 720 720 480	71 383 669 669 419	39 327 531 531 355	85.54 % 90.33 % 92.92 % 92.92 % 87.29 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 %
Delayed Interaction (Internet Ba Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total	ased) 85.54 % ds 90.33 % 92.55 % ds 92.55 % 87.47 %	46.99 % 77.12 % 72.85 % 72.85 % 73.43 %	83 424 720 720 480 480	71 383 669 669 419	39 327 531 531 355 355	85.54 % 90.33 % 92.92 % 92.92 % 87.29 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 %
Delayed Interaction (Internet Bi Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total Non Distance Education Method	85.54 % ds 90.33 % 92.55 % ds 92.55 % 87.47 % ds 87.47 % 89.49 %	46.99 % 77.12 % 72.85 % 72.85 % 73.43 % 71.18 %	83 424 720 720 480 480 2,186	71 383 669 669 419 419 2,004	39 327 531 531 355 355 1,591	85.54 % 90.33 % 92.92 % 92.92 % 87.29 % 87.29 % 91.67 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 %
Delayed Interaction (Internet Bi Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total Non Distance Education Method LA City Total	85.54 % 90.33 % 92.55 % is 92.55 % 87.47 % 89.49 %	46.99 % 77.12 % 72.85 % 72.85 % 73.43 % 73.43 % 71.18 %	83 424 720 720 480 480 2,186	71 383 669 669 419 419 2,004	39 327 531 531 355 355 1,591	85.54 % 90.33 % 92.92 % 92.92 % 87.29 % 87.29 % 91.67 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 % 73.96 %
Delayed Interaction (Internet Bi Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total Non Distance Education Method LA City Total Non Distance Education Method MiraCosta Total	85.54 % ds 90.33 % 92.55 % ds 92.55 % ds 92.75 % 87.47 % ds 87.47 % 89.49 % 8 9.49 %	46.99 % 77.12 % 72.85 % 72.85 % 73.43 % 71.18 %	83 424 720 720 480 480 2,186	71 383 669 669 419 419 2,004	39 327 531 531 355 355 1,591	85.54 % 90.33 % 92.92 % 92.92 % 87.29 % 87.29 % 91.67 %	72.78 %
Delayed Interaction (Internet Bis Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total Non Distance Education Method LA City Total Non Distance Education Method MiraCosta Total	85.54 % ds 90.33 % 92.55 % ds 92.55 % ds 92.75 % 87.47 % ds 87.47 % 89.49 % 8 9.49 %	46.99 % 77.12 % 72.85 % 72.85 % 73.43 % 73.43 % 71.18 %	83 424 720 720 480 480 2,186	71 383 669 669 419 419 2,004	39 327 531 531 355 355 1,591	85.54 % 90.33 % 92.92 % 92.92 % 87.29 % 87.29 % 91.67 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 % 72.78 %
Delayed Interaction (Internet Bis Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total Non Distance Education Method LA City Total Non Distance Education Method MiraCosta Total	ased) 85.54 % 90.33 % 92.55 % 87.47 % 88.49 % 8 89.49 % 90.64 %	46.99 % 77.12 % 72.85 % 72.85 % 73.43 % 71.18 % 71.18 % 75.32 %	83 424 720 720 480 480 2,186	71 383 669 669 419 419 2,004	39 327 531 531 355 355 1,591	85.54 % 90.33 % 92.92 % 92.92 % 87.29 % 87.29 % 91.67 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 % 72.78 % 72.78 % 72.93 %
Delayed Interaction (Internet Bis Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total Non Distance Education Method LA City Total Non Distance Education Method MiraCosta Total	ased) 85.54 % 90.33 % 92.55 % 87.47 % 88.49 % 8 89.49 % 90.64 %	46.99 % 77.12 % 72.85 % 72.85 % 73.43 % 71.18 % 71.18 % 75.32 %	83 424 720 720 480 480 2,186	71 383 669 669 419 419 2,004	39 327 531 531 355 355 1,591	85.54 % 90.33 % 92.92 % 92.92 % 87.29 % 87.29 % 91.67 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 % 72.78 % 72.78 % 72.93 %
Delayed Interaction (Internet Bi Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total Non Distance Education Method LA City Total Non Distance Education Method MiraCosta Total	ased) 85.54 % 90.33 % 92.55 % 87.47 % 88.49 % 8 89.49 % 90.64 %	46.99 % 77.12 % 72.85 % 72.85 % 73.43 % 71.18 % 71.18 % 75.32 %	83 424 720 720 480 480 2,186	71 383 669 669 419 419 2,004 2,004 320	39 327 531 531 355 355 1,591	85.54 % 90.33 % 92.92 % 92.92 % 87.29 % 87.29 % 91.67 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 % 72.78 % 72.78 % 72.93 %
Delayed Interaction (Internet Bis Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total Non Distance Education Method LA City Total Non Distance Education Method MiraCosta Total 12 or Format Selection Area - Check the Comparable Options TOR District Name	ased) 85.54 % ds 90.33 % 92.55 % ds 92.55 % 87.47 % 89.49 % s 89.49 % 90.64 %  field to include in	46.99 % 77.12 % 72.85 % 72.85 % 73.43 % 71.18 % 71.18 % 75.32 %  the report	83 424 720 720 480 480 2,186	71 383 669 669 419 419 2,004 2,004 320	39 327 531 531 355 355 1,591	85.54 % 90.33 % 92.92 % 92.92 % 87.29 % 87.29 % 91.67 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 % 72.78 % 72.78 % 72.93 %
Delayed Interaction (Internet Bis Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total Non Distance Education Method LA City Total Non Distance Education Method MiraCosta Total Port Format Selection Area - Check tongraphic Options TOF District Name College Name	ased) 85.54 %  90.33 %  92.55 %  87.47 %  88.49 %  89.49 %  90.64 %  Field to include in Program Type - 1  Program Type - 1  Program Type - 1  Program Type - 1	46.99 % 77.12 % 72.85 % 73.43 % 73.43 % 71.18 % 75.32 %  The report  Two Digits TOP Our Digits TOP Our Digits TOP	83 424 720 720 480 480 2,186	71 383 669 669 419 419 2,004 2,004 320  Course Status	39 327 531 531 355 355 1,591 1,591 264	85.54 % 90.33 % 92.92 % 92.92 % 87.29 % 87.29 % 91.67 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 % 72.78 % 72.78 % 72.93 %
Delayed Interaction (Internet Bis Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total Non Distance Education Method LA City Total Non Distance Education Method MiraCosta Total 12 Doort Format Selection Area - Check Interpretation College Name Gender   1	ased) 85.54 % ds 90.33 % 92.55 % ds 92.55 % 87.47 % 89.49 % s 89.49 % 90.64 %  field to include in	46.99 % 77.12 % 72.85 % 73.43 % 73.43 % 71.18 % 75.32 %  The report  Two Digits TOP Our Digits TOP Our Digits TOP	83 424 720 720 480 480 2,186	71 383 669 669 419 419 2,004 2,004 320  Course Status  Basic Skills Degree Applic	39 327 531 531 355 355 1,591 1,591 264	85.54 % 90.33 % 92.92 % 92.92 % 87.29 % 87.29 % 91.67 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 % 72.78 % 72.78 % 72.93 %
Delayed Interaction (Internet Bis Non Distance Education Method Bakersfield Total Non Distance Education Method Fullerton Total Non Distance Education Method LA City Total Non Distance Education Method MiraCosta Total Poort Format Selection Area - Check tonggraphic Options TOF District Name College Name	ased) 85.54 %  90.33 %  92.55 %  87.47 %  88.49 %  89.49 %  90.64 %  Field to include in Program Type - 1  Program Type - 1  Program Type - 1  Program Type - 1	46.99 % 77.12 % 72.85 % 73.43 % 73.43 % 71.18 % 75.32 %  The report  Two Digits TOP Our Digits TOP Our Digits TOP	83 424 720 720 480 480 2,186	71 383 669 669 419 419 2,004 2,004 320  Course Status	39 327 531 531 355 355 1,591 1,591 264	85.54 % 90.33 % 92.92 % 92.92 % 87.29 % 87.29 % 91.67 % 91.67 % 88.40 %	46.99 % 77.12 % 73.75 % 73.75 % 73.96 % 72.78 % 72.78 % 72.93 %

Form Revision by Program Review Committee – Approved May 8, 2014 Page **38** of **50** 



Students

Courses

Student Services

Outcomes

Faculty & Staff

TOU are Here . Data Mart > Outcomes > Retention/Success Rate

Select State-District-College	Select Distri	ct-College	Select Ter	m	Select P	rogram Type	
Collegewide Search	Antelope V	alley;Bakersfield	;  Fall 2013		493087	7;493086;49308	5;49
Select Instruction Method	Select DE Ir	st Method					
All (Dist. Ed. & Non-Dist. Ec	Durent DE II	04 1104104		View Report		ion/Success for tion/Group, ple	
			SEC-84(1)22 21		here.	don/ Group, pre	ause circk
		7			0		
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Cr	edit Course Re	etention/Succ	ess Rate Summar	y Report - Data	& Format Area		
	***************************************						
Report Area							
Page 2 of 2 (11 items) <u>1</u> 2							
	<u> </u>						
					Credit		
	etention Rate	Success Rate	Enrollment Count	Retention Count	Success Count	Retention Rate	Success Rate
Non Distance Education Methods	90.64 %	75.32 %	362	320	264	88.40 %	. 72.93 %
4							•
Page 2 of 2 (11 items) 1 2							
Page 2 of 2 (11 items) <u>1</u> 2							3.
	field to include	in the report					
Report Format Selection Area - Check		in the report		Course Status			
Report Format Selection Area - Check Demographic Options TOI	field to include Options Program Type		DP	Course Status  Basic Skills			
Report Format Selection Area - Check Demographic Options TOI	Options	- Two Digits TO					
Report Format Selection Area - Check Demographic Options TOI District Name	Options Program Type	- Two Digits TO - Four Digits TO	P	<ul><li>✓ Basic Skills</li><li>✓ Degree App</li><li>✓ Transfer</li></ul>			
Report Format Selection Area - Check Demographic Options TOI District Name	Options Program Type Program Type	- Two Digits TO - Four Digits TO	P	<ul><li>☑ Basic Skills</li><li>☑ Degree App</li></ul>			Update Report

#### Notes & Links

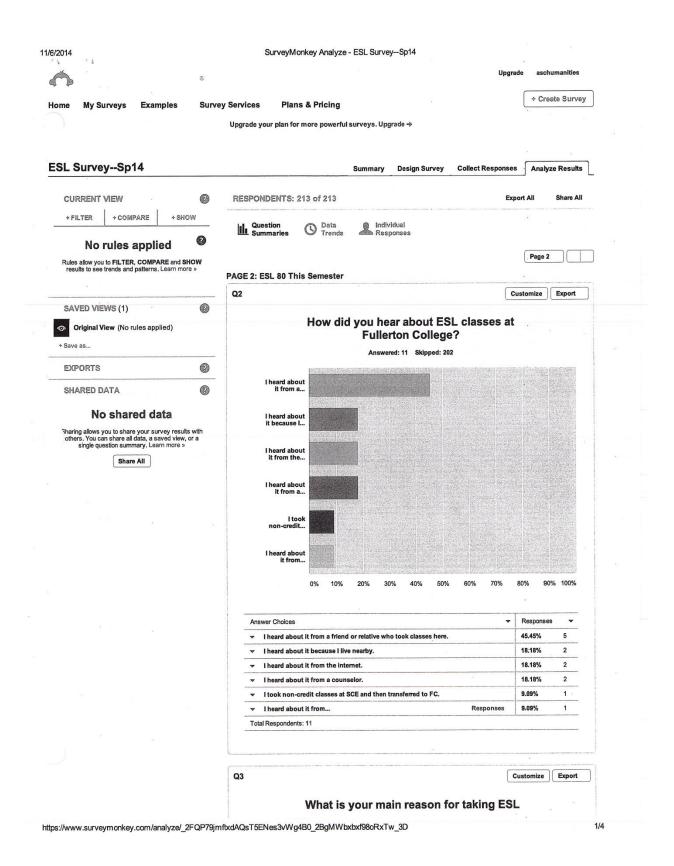
- \* Enrollment count is number of enrollments with grade of A,B,C,D,F,P,NP,I\*,IPP,INP,FW,W,DR \* Retention count is number of enrollments with grade of A,B,C,D,F,P,NP,I\*,IPP,INP,FW \* Success count is number of enrollments with grade of A,B,C,P,IA,IB,IC,IPP \* For detailed definition of enrollment grade (SX04), please click here.

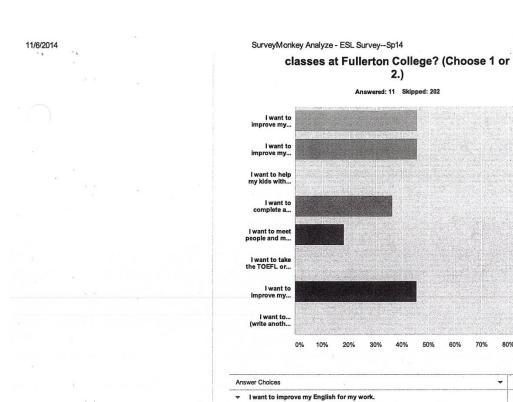
- \* Distance Education Definitions: Distance education (DE) means instruction in which the instructor and student are separated by distance and interact through the assistance of communication technology. Whether a course is to be considered as DE, the basic criterion established in the GUIDELINES (March 2004) under Section 55205 needs to be applied (i.e., a distance education course/section or session utilizes technology 51 percent or more of the time to deliver instruction during the course term.) In determining the type of distance education modality to assign to a course, the predominant mode of delivery, in terms of time spent, is then applied to course sections where multiple distance education delivery modes (i.e., Internet, television, video tape, etc.) are present

present.

\* For the detailed definitions of different types of distance education modalities, please click here.

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 ■ I want to improve my English to get a better job or change careers.
 45.45%
 5

 ■ I want to help my kids with their schoolwork and talk to my kids' teachers.
 0.00%
 0

 ■ I want to complete a degree.
 36.36%
 4

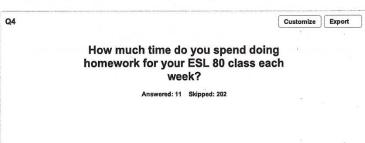
 ■ I want to meet people and make friends in the U.S.
 18.18%
 2

 ■ I want to take the TOEFL or other English test.
 0.00%
 0

 ■ I want to improve my English to have a better life in the U.S.
 45.45%
 5

 ■ I want to... (write another reason)
 Responses
 0.00%
 0

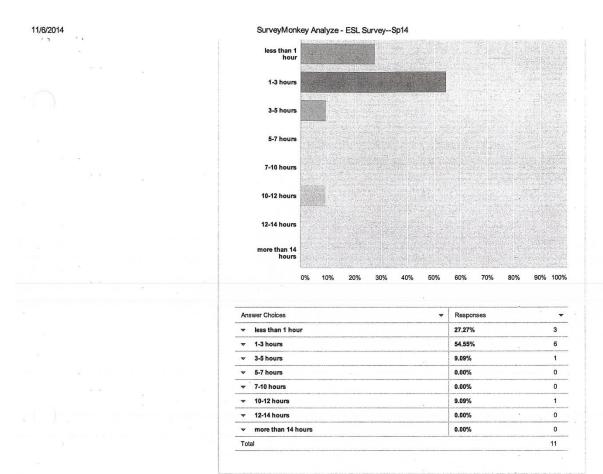
 Total Respondents: 11

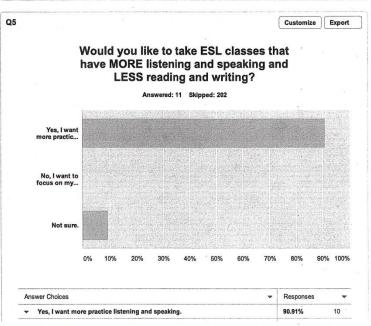


 $https://www.surveymonkey.com/analyze/\_2FQP79jmftxdAQsT5ENes3vWg4B0\_2BgMWbxbxf98oRxTw\_3D$ 

Responses

45.45%



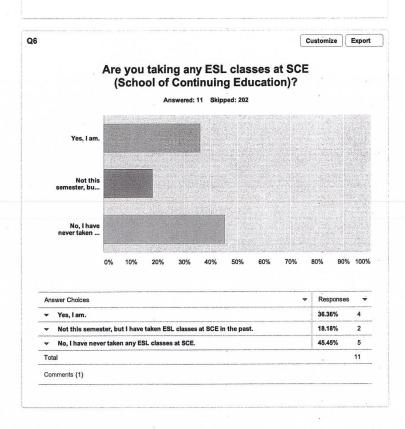


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11/6/2014

#### SurveyMonkey Analyze - ESL Survey--Sp14

~	No, I want to focus on my reading and writing.	0.00%	0
*	Not sure.	9.09%	1
Tot	al		11



Community: Developers • Facebook • Twitter • LinkedIn • Our Blog • Google+ • YouTube

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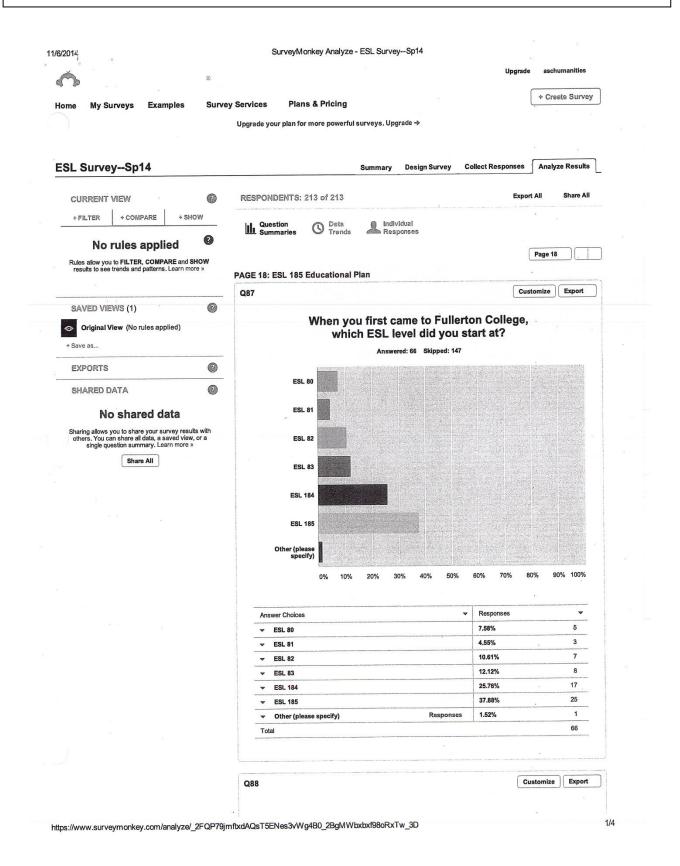
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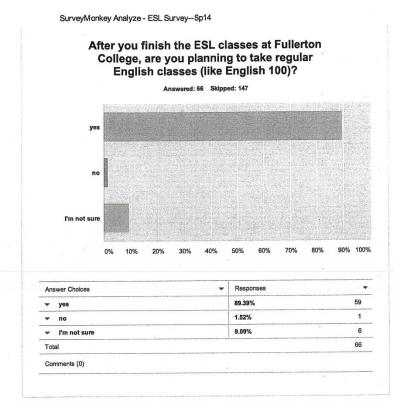


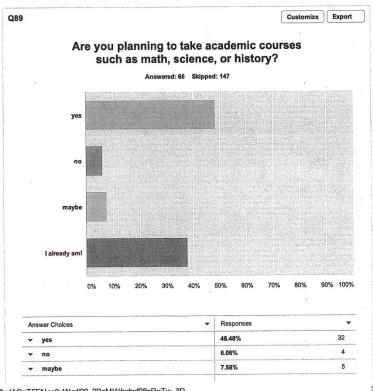
Language; English • Español • Português • Deutsch • Nederlands • Français • Русский • Italiano • Dansk • Svenska • 日本語 • 한국어 • 中文(繁體) • Türkçe • Norsk • Suomi

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https://www.surveymonkey.com/analyze/\_2FQP79jmftxdAQsT5ENes3vWg4B0\_2BgMWbxbxf98oRxTw\_3D



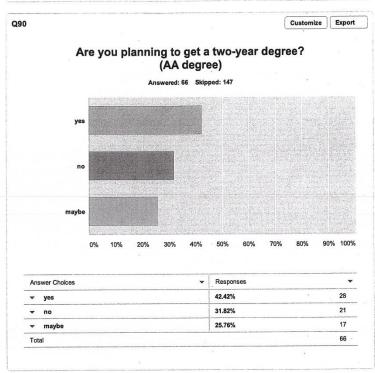


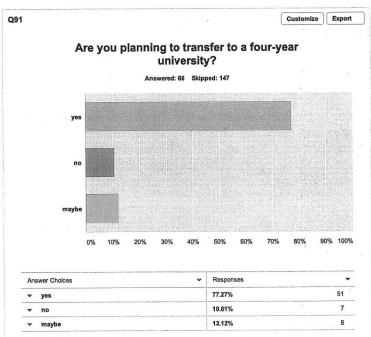


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11/6/2014

### SurveyMonkey Analyze - ESL Survey--Sp14 ▼ I already am1 37.88% 25 Total 66





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3/

8:00 AM 9:00 AM 11:00 PM 12:00 PM 13:00 PM 14:00 PM 4:00 PM 4:00 PM 4:00 PM 4:00 PM 4:00 PM			
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Prychology 202 (Lidams) PC-Holiday PC-Holida			
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Toto AM EMG 100 Schulter   Psychology 202 (Ledams)   Psychology 202 (Ledams)   Psychology 202 (Ledams)			
Psychology 202 (Ladams)			
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Read 142 S. Pizza	opeza, x2- Cunningham ENGL100		
4:00 PM			



#### Demographic and Income Profile Report

Fullerton City, CA Fullerton city, CA (0628000) Geography: Place

Summary		2000		2010		2015
Population		126,003		133,441		135,573
Households		43,609		45,295		45,719
Families		29,625		30,912		31,106
Average Household Size		2.83		2.88		2.90
Owner Occupied Housing Units		23,501		24,042		24,24
Renter Occupied Housing Units		20,108		21,253		21,47
Median Age		33.0		34.7		35.
Trends: 2010 - 2015 Annual Rate		Area		State		Nationa
Population		0.32%		0.70%		0.76%
Households		0.19%		0.63%		0.789
Families		0.13%		0.55%		0.649
Owner HHs		0.17%		0.68%		0.829
Median Household Income		3.10%		2.59%		2.369
	20	000	20	10	20	15
Households by Income	Number	Percent	Number	Percent	Number	Percen
<\$15,000	4,792	11.0%	3,141	6.9%	2,443	5.39
\$15,000 - \$24,999	4,486	10.3%	3,264	7.2%	2,581	5.69
\$25,000 - \$34,999	5,234	12.0%	3,065	6.8%	2,277	5.09
\$35,000 - \$49,999	7,173	16.4%	5,961	13.2%	4,559	10.09
\$50,000 - \$74,999	9,130	20.9%	9,400	20.8%	9,509	20.89
\$75,000 - \$99,999	5,266	12.1%	7,516	16.6%	7,411	16.29
\$100,000 - \$149,999	4,557	10.4%	7,625	16.8%	10,047	22.09
\$150,000 - \$199,999	1,532	3.5%	2,826	6.2%	3,545	7.89
\$200,000+	1,508	3.5%	2,497	5.5%	3,346	7.39
Median Household Income	\$50,298		\$67,696		\$78,850	
Average Household Income	\$66,465		\$87,406		\$100,287	
Per Capita Income	\$23,370		\$30,151		\$34,365	
	20	000	20	10	20	15
Population by Age	Number	Percent	Number	Percent	Number	Percen
0 - 4	8,772	7.0%	9,411	7.1%	9,555	7.09
5 - 9	9,358	7.4%	8,752	6.6%	8,910	6.69
10 - 14	8,494	6.7%	8,143	6.1%	8,355	6.29
15 - 19	8,905	7.1%	9,677	7.3%	8,362	6.29
20 - 24	10,587	8.4%	10,827	8.1%	11,269	8.39
25 - 34	20,959	16.6%	20,386	15.3%	21,412	15.89
35 - 44	19,737	15.7%	18,169	13.6%	17,255	12.79
45 - 54	15,175	12.0%	18,350	13.8%	17,149	12.69
55 - 64	9,742	7.7%	13,677	10.3%	15,358	11.39
65 - 74	7,390	5.9%	7,921	5.9%	9,820	7.29
75 - 84	5,145	4.1%	5,412	4.1%	5,320	3.99
85+	1,739	1.4%	2,713	2.0%	2,806	2.19
		000		010		15
Race and Ethnicity	Number	Percent	Number	Percent	Number	Percer
	77,977	61.9%	74,038	55.5%	70,992	52.49
	,,,,,,	2.3%	3,129	2.3%	3,188	2.49
White Alone	2.861					0.69
White Alone Black Alone	2,861 865		864	0.6%	848	
White Alone Black Alone American Indian Alone	865	0.7%	864 25 957			CONTRACTOR AND ADDRESS OF THE PARTY NAMED IN
White Alone Black Alone American Indian Alone Asian Alone	865 20,259	0.7% 16.1%	25,957	19.5%	28,787	21.20
White Alone Black Alone American Indian Alone Asian Alone Pacific Islander Alone	865 20,259 296	0.7% 16.1% 0.2%	25,957 328	19.5%	28,787 339	0.39
White Alone Black Alone American Indian Alone Asian Alone	865 20,259	0.7% 16.1%	25,957	19.5%	28,787	21.29 0.39 18.69 4.69

Data Note: Income is expressed in current dollars

Source: U.S., Bureau of the Census, 2000 Census of Population and Housing. Esri forecasts for 2010 and 2015.

November 14, 2011

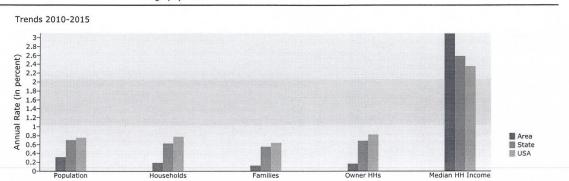
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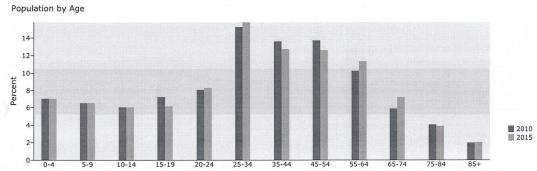
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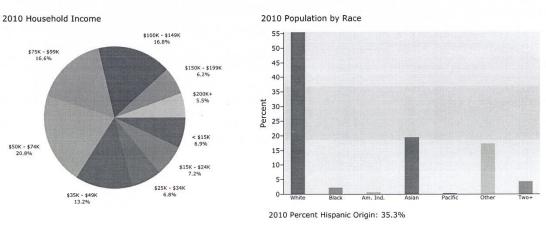


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Fullerton City, CA Fullerton city, CA (0628000) Geography: Place







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November 14, 2011

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Page 2 of 2

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Response Page  $\boxtimes$ I concur with the findings contained in this Program Review. I concur with the findings contained in this Program Review with the following exceptions (include a narrative explaining the basis for each exception): *Area of exception:* I do not concur with the findings contained in this Program Review (include a narrative exception):

Division Deans' or appropriate Immediate Management Supervisor (IMS)