Program Review

September 2012
Purpose of Program Review

- Provides information and documentation demonstrating that the college is effective
  - Through the Program Review process as well as the product
- Support Institutional Effectiveness
  - Ongoing
  - Integrated
  - Systematic
Instructional Support Reviews

Completed so that the College has a comprehensive understanding of itself including its processes and quality, challenges and strengths, and interdependencies among units

- Administrative Services
- Operational Services
- Student Services
Guiding Principles

- Fairness
- Comprehensiveness
- Timeliness
- Communication
- Objectivity
- Credibility
- Results used in planning

Barak and Brier (1990)
Insights from Self-Study

- Program description
- SWOC (strengths, weaknesses, opportunities, challenges)
- Unique program attributes
- Organizational dependencies
- Resource use
- Process efficiencies
- Program outcomes
- Key issues
- Improvement
FC Program Review

- Using a mixed methods review
  - Standard reporting elements
  - Descriptive information
  - Results of special surveys
  - Focus group results
  - Faculty and staff perceptions
  - Observations from outside experts or professional associations
FC Program Review Process

An opportunity to improve